

What is Telemedicine?

Telemedicine allows patients to receive medical consultation and management through telecommunication technology. Using live video, patients may communicate with their health care professional in real-time, as an alternative to an in-person appointment.

We are using this platform as a means of keeping our patients healthy, reducing clinic traffic, and therefore, reducing exposure risk in the clinic, and to remain open during this time of CoVid-19 (coronavirus) infections. This may or may not be continued after the crisis is over.

Requirements

- You must be an established patient in this office.
- You must have access to a camera and microphone through your phone or computer using only Firefox or Chrome web browsers.
- You must sign our [Telemedicine Consent Form](#) prior to your appointment.
- Some dermatological issues that may be addressed by Telemedicine in a video viewable area, such as acne, rosacea, some skin infections, moles and growths, identifiable rashes (eczema, psoriasis, hives, poison ivy, shingles, etc.), and follow up for stable rashes on medications that require close monitoring, as long as appropriate labs have been obtained prior to the Telemedicine appointment for the following medications: methotrexate, mycophenolate mofetil, prednisone, azathioprine, isotretinoin (Accutane), dapsone, Dupixent, Enbrel, Humira, Stelara, Cosentyx, Taltz, Tremfya, Skyrizi, etc.

*Oral lesions, nail problems, warts, cysts and other lumps are best evaluated in person.

**Visits may require an office follow up for better evaluation or diagnostic testing, such as a biopsy.

Payment

- Since you are seeing Dr. Cohen, receiving an assessment, and being prescribed a treatment plan, you will be charged as you would be for an in-office visit. If a subsequent office visit is required, you will be charged for that appointment.
- Many insurance plans do cover Telemedicine visits, but this varies with each insurance plan. Be sure to check with your insurance plan regarding your specific coverage and your co-payment and/or deductible requirements.
- If the Telemedicine visit is not covered by your insurance plan or you do not have insurance, then the Telemedicine visit will be \$80 per visit.

How do I request a Telemedicine appointment?

- Call us during business hours at (817) 753-6633; or
- Email us with your requests at: info@kellerdermatology.com and we will contact you within one business day.